Congratulations on your purchase of this quality Acer product. Please read the enclosed carefully, then register your warranty by either visiting www.acer.com.au or calling 1300 365 100 (AUS) or 0800 223 769 (NZ).

Genuine Acer Notebook Warranty Service

Servicing your Notebook in Australia and New Zealand
Your new notebook has been specially designed with you in mind, built to the highest quality standards, tested rigorously, and finally delivered to you.

At Acer, we offer you a wide choice of warranty uplifts to meet a variety of requirements, from courier pick-up and return service to on-site service (conditions apply).

To register your warranty and to view warranty uplift options, visit [www.acer.com.au](http://www.acer.com.au) for easy online registration or call Acer on 1300 365 100 (Australia) or 0800 223 769 (New Zealand).


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YOUR WARRANTY REGISTRATION

Your warranty registration with Acer is essential to maintain a record of you, as the original purchaser of the notebook, from the Acer Authorised Reseller. Visit [www.acer.com.au](http://www.acer.com.au) for easy online registration or call 1300 362 328 (AUS) or 0800 223 769 (NZ).

STANDARD WARRANTY

Details of the Acer standard warranty can be found below. If you have an extended warranty please refer to the terms and conditions as sold.

For third party warranty please contact your place of purchase. These warranties are sold independently of Acer.

Your notebook is warranted against hardware defects for the period as shown in the table below. Warranty service is provided by Acer and Acer Authorised Repair Centres (subject to the Terms and Conditions set out below). Warranty only extends to hardware items purchased from Acer. Notebook batteries are a consumable item and are covered for 12 months only (unless otherwise stated).

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All Acer accessories carry 1-year Return-to-Base warranty, or the balance of the Acer notebook warranty within which it is installed by an Acer Authorised Reseller, whichever expires first. Terms and Conditions for notebook are applicable.

SERVICE

If you require service for your Acer notebook, please contact our Acer National Call Centre on 1300 365 100 between the hours of 9.00am and 5.00pm (Australian EST), Monday to Friday (except public holidays). New Zealand customers please call 0800 223 /769 between 9.00am and 5.00pm (NZ time), Monday to Friday (except public holidays). For technical support information, please refer to Acer’s website at [http://www.acer.com.au/support](http://www.acer.com.au/support).

Please have your serial number ready when contacting the Acer National Call Centre. The serial number can be located on the base of your notebook.

Pickup and Return Warranty Service is available between 9am and 5pm local time, excluding weekends and Public Holidays.

Please ensure the notebook is suitably packaged. Damages sustained in transit due to insufficient packaging will not be covered by warranty.

WARRANTY CONDITIONS FOR ACER NOTEBOOKS

Acer warrants that the product you have purchased is free from manufacturing defects in materials and workmanship when dispatched from our warehouse. Your sales receipt is your proof of the date of purchase. This warranty extends only to you, the original purchaser, and is non-transferable.

During the warranty period as indicated above, the Acer Authorised (Notebook) Repair Centre will, at no additional charge, replace defective parts with new parts or serviceable parts that are equivalent to new parts in performance. All replaced or exchanged parts, which are taken out under this warranty, become the property of Acer.

This warranty does not extend to any product purchased from other than an Acer Authorised Reseller. This warranty does not apply and, at Acer's option, becomes void if the product has been physically damaged or rendered defective: (a) as a result of accident, misuse, or abuse, or other circumstances beyond Acer's control; (b) by the use of parts or peripherals not manufactured or supplied by Acer; (c) as a result of normal wear and tear; (d) by use within an improper operating environment; (e) by modification of the product; (f) by the serial number being removed or defaced; (g) as a result of service rendered by anyone other than an Acer Authorised (Notebook) Repair Centre; or (h) as a result of the product being operated otherwise than in accordance with Acer’s instructions.

Software-related faults resulting from incorrect software installation or usage or software viruses or software inherent bugs shall not be considered as product faults and may incur a charge for rectification, if requested. It is your responsibility to keep useable archive back-ups of all data and to reload all software following any maintenance or repair work (except the operating system). Acer is not responsible for damage to, or loss of, any programs, data, or removable storage media, including any consequential loss or damage. Acer is also not responsible for future upgrades of software products bundled with Acer notebook products.

Repairs made by Acer authorised personnel will be chargeable at current applicable hourly rates to you if: (a) the technician finds the problem is user related; (b) caused by change in normal settings of the computer; or (c) software issues not covered under our standard warranty.

Pixel Policy — The Notebook's LCD screen is manufactured using high precision technology. Due to the complex nature of the manufacturing process, the screen may have cosmetic defects that appear as (bright, dark and colour) dots on the screen. This does not impair the performance of the notebook and is not considered defective in the notebook industry. Acer reserves the right to refuse a warranty claim for repair or replacement of the LCD panel if the number of defective dots falls within the manufacturer’s specification. This specification is available at the website address [http://support.acer.com.au](http://support.acer.com.au) in the technical bulletins section, or you can simply call 1300 365 100 (in Australia) or 0800 223 769 (in New Zealand) to receive a copy.

LIMITATION OF LIABILITY

In Australia: Provisions of the Trade Practices Act 1974 (Commonwealth) as amended and other State legislation may imply warranties or conditions of impose obligations upon Acer which cannot, in whole or in part, be excluded, restricted or modified. To the extent permitted by law, Acer's liability (if any) arising out of or in relation to the products or services supplied by Acer shall be limited, as its option, to:-

(a) in the case of products, the replacement or repair of the products or the supply of equivalent products, or the payment of the cost of replacing the products or having the products repaired or of acquiring equivalent products; and

(b) in the case of services, the supply of the services again or the payment of the cost of having the services supplied again.

In New Zealand: This Service Commitment does not in any way limit or effect any rights which may be available to any customer under the Consumers Guarantee Act, 1993.

ACER’S PRIVACY POLICY

The information you provide will be kept confidential and used to support your customer relationship with Acer. Acer will not share your personal information to any outside organisation for its use in marketing or solicitation without your consent. Your information may be shared with agents or contractors of Acer for the purpose of performing services for Acer. For example, if we need to ship something to you, we must share your name and address with a shipping company. We also provide third party agents with the minimum amount of information needed to complete the requested service or transaction.

Acer Computer Australia Pty Ltd
A.B.N. 78 003 872 768
Acer Computer New Zealand
I.R.D. AK 599 210

Genuine Acer Notebook Extended Warranty

1. Now is a good time to uplift your warranty for further peace of mind. To secure warranty uplift, please log on to [www.shopacer.com.au](http://www.shopacer.com.au)

2. Select Consumer Products, and navigate to Software and Peripherals

3. Select Notebook Warranty Uplift

4. Choose the Notebook Warranty Uplift to suit your needs

5. For more information please call 1300 365 100 (Australia) or 0800 223 769 (New Zealand)